FranchiseBusinessREVIEW Sharing the franchise experience



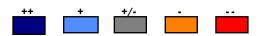






Color Me Mine annual comparison

Training & Support



Responses FSI

65

50.4





Ads & Promotions

May 2013

13

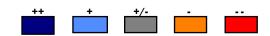




April 2014 59.1

2 **Franchise Business Review** www.FranchiseBusinessReview.com

annual comparison



Franchise System

Responses FSI

64

63

61

61

58.2

59.5

69.8

66.3

64.3

65.2

58.759.5

Ops and Systems

May 2013

April 2014

	20	25	28	20	6
8		38	38		16

Products & Services

May 2013

April 2014



Competition

May 2013

April 2014



Innovation

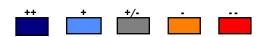
May 2013

April 2014

					7
19	30	24	21	6	63
19	30	32	8	11	63

annual comparison

Leadership



Responses FSI

Clear Vision

May 2013

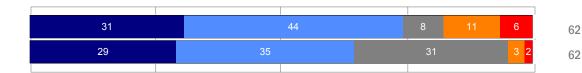
April 2014

26	40	29	3 2
31	34	31	3 2

Team Culture

May 2013

April 2014



62 70.2

71.4

72.2

71.8

62

62

Involves Franchisees

May 2013

April 2014



62 67.362 69.4

Effective in Driving

May 2013

April 2014



4 Franchise Business Review www.FranchiseBusinessReview.com

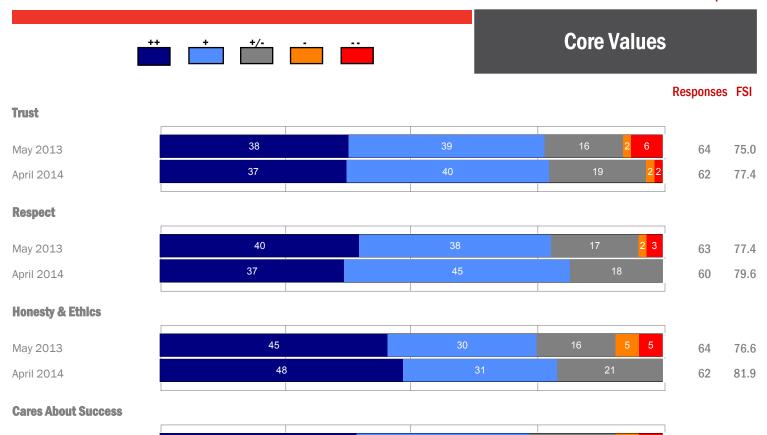
annual comparison

64

61

74.6

83.2



39

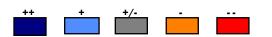
54

May 2013

April 2014

annual comparison

Franchisee Community



Responses FSI

63

61

63

60

63

60

67.9

73.8

54.0

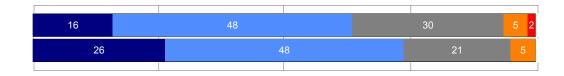
55.0

69.8

74.2

Support Brand

May 2013 April 2014



Support Management

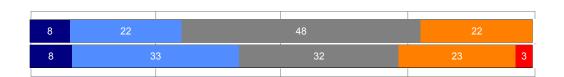
May 2013 April 2014



Actively Participate

May 2013

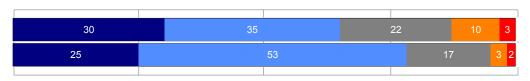




Support Each Other

May 2013



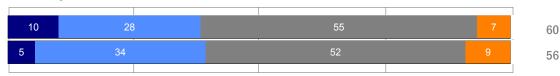


What would your fellow franchisees Say About You?

May 2013

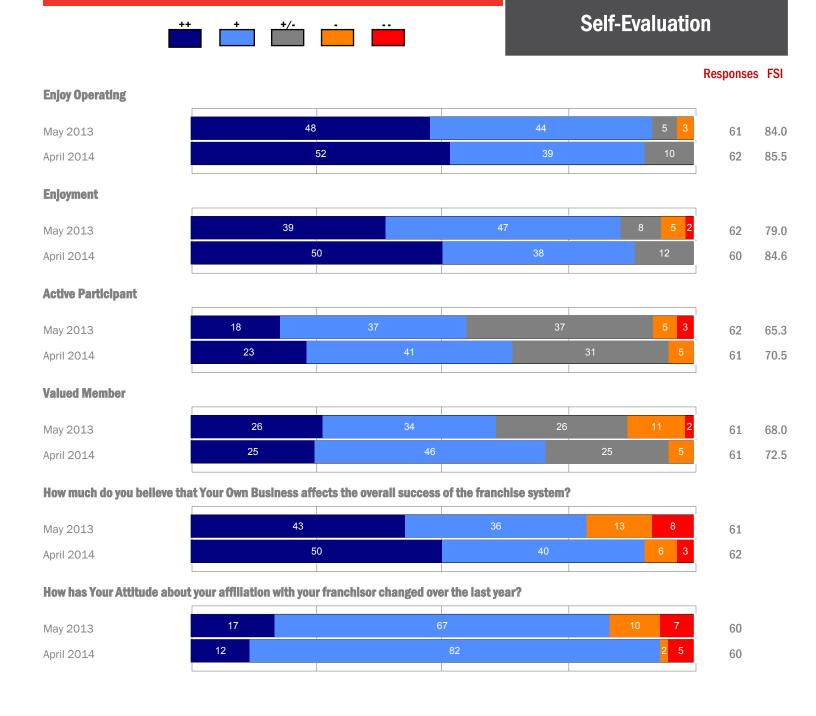


6



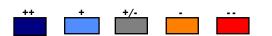
Franchise Business Review www.Franchise Business Review.com

annual comparison



annual comparison

Financial Opportunity



Responses FSI

63

62

58.7

64.9

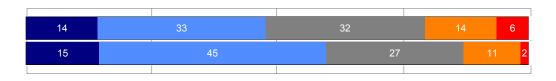
52.0

58.5

Fees

May 2013

April 2014



Total Investment

May 2013

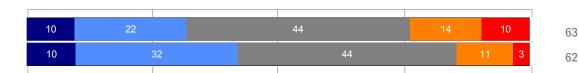
April 2014



Financial Picture

May 2013

April 2014



Long-Term Growth

May 2013

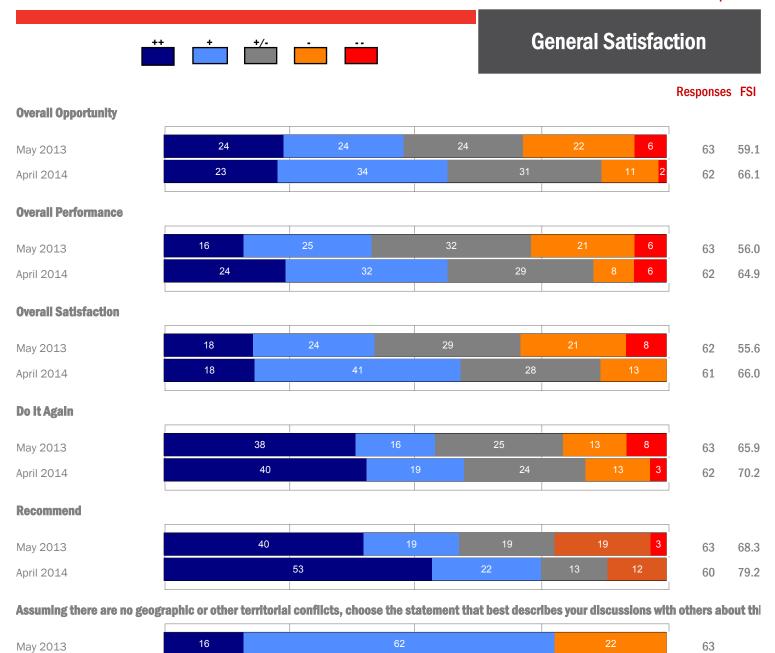
April 2014

8



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annual comparison





April 2014

18

60